

Certificate of Registration

CUSTOMER SATISFACTION MANAGEMENT SYSTEM - ISO 10002:2018

This is to certify that:

Derindere Turizm Otomotiv Sanayi
ve Tic. A.S
No:37 Kat:2 Papirus Plaza
Merkez Mh. Ayazma Cd.
Kagithane / Istanbul
Istanbul (Euro Side)
34406
Turkey

Holds Certificate No:

CMS 715633

and operates a Customer Satisfaction Management System that is aligned with ISO 10002:2018

Operational fleet rental services

For and on behalf of BSI:



Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2016-11-10

Latest Revision Date: 2020-08-13

Effective Date: 2020-11-11

Expiry Date: 2021-11-10

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